Contra Costa County

SERVICE PLAN OUTLINE

Number

Standard Form L-3 Revised 2008 (Purchase of Services – Long Form)

A. <u>Services</u>. Contractor will provide dog walking, enrichment and exercise activities and will perform behavior assessments of dogs sheltered at the Martinez and Pinole Shelters as follows:

Key activities that a Contractor will complete include:

- 1. Dog Walking enrichment services:
 - a. Short walks of 10 minutes of duration or longer on Shelter property
 - b. Short walks of 20 minutes to 30 minutes durations on or off shelter property
 - c. Moving dogs from one kennel to another
 - d. Basic exercise activities to dogs outside-of-kennel
 - i. Clicker training
 - ii. Nose work exercises
 - iii. Basic agility
 - e. Basic exercise activities to dogs in-kennel
 - iv. Clicker training
 - v. Nose work exercises
 - vi. Scent enrichment
 - vii. Food puzzles (including Kong® toys)
 - f. Spot clean kennels, when needed
 - g. Replace water in water bowl, when needed
 - h. Stuff and clean Kong® toys
 - Contractor will coordinate and interact with County shelter staff during cleaning and feeding times to support the shelter staff by removing dogs from their kennels during cleaning
 - Dog Walking program obligations:
 - i. Contractor will walk a minimum of 40 shelter dogs a day.
 - ii. County shelter management staff coordinate with Contractor to provide a minimum of 30 dogs walked at Martinez and a minimum of 10 dogs walked at Pinole shelters daily, unless advised otherwise by shelter management staff.
 - iii. Work days will be a minimum of 5 days per week
- 2. Exercise enrichment services:
 - a. Coordinate with shelter team and provide dog playgroup trainings for staff/volunteers to ensure playgroup appropriate dogs have opportunity to participate in play groups.
 - b. Coordinate with shelter team to create and supervise dog play group sessions
 - c. Identify dogs for play group
 - d. Work with shelter team and volunteers to create and implement a daily "in kennel" enrichment plan;
 - e. Contractor to provide daily enrichment to 40 or more dogs daily.
 - f. Create opportunities for shelter dogs to participate in dog training exercises/enrichment with staff or volunteers.

3. Behavior Assessment services:

- a. Develop and rollout a behavior assessments program for impounded dogs;
- b. Conduct public group dog education classes, including classes for Potentially Dangerous and Dangerous Animal classes for owners;
- c. Conduct animal behavior assessments on shelter animals; prepare and maintain accurate written and computer records of all behavior assessments, and respond to adopter, foster and/or support shelter staff/volunteers on surrendering owner inquiries regarding animal behavior;
- d. Lead regularly scheduled behavior training classes for Animal Services staff and volunteers;
- e. Recruit, train and schedule eligible volunteers to assist with behavior assessments and monitor volunteers to assure safe and adequate behavior assessments.
- f. Behavior Assessments Obligations:
 - Contractor will provide a minimum of <u>30</u> dog behavior assessments each work week at the Martinez shelter and a minimum of <u>15</u> dog behavior assessments each work week at the Pinole shelter unless all dogs are current on behavior assessments.
 - ii. County shelter management staff will coordinate with Contractor staff on all behavior assessments needs and wellness plans.